**MDPH Bureau of Infectious Disease and Laboratory Science (BIDLS)**

Infectious diseases cause illness, suffering and even death, and place an enormous financial burden on society. State public health officials rely on local health departments, healthcare providers, laboratories and other public health personnel to report the occurrence of notifiable diseases as required by law. (Massachusetts General Laws, Chapter 111, sections 3, 6, 7, 109, 110, 111 and 112 and Chapter 111D, Section 6. These laws are implemented by regulation under Chapter 105, Code of Massachusetts Regulations (CMR), Section 300.000: Reportable Diseases, Surveillance, and Isolation & Quarantine Requirements.)

**Regulation:** [105 CMR 300.00: Reportable diseases, surveillance, and isolation and quarantine requirements](https://www.mass.gov/regulations/105-CMR-30000-reportable-diseases-surveillance-and-isolation-and-quarantine)

**Websites:** [Bureau of Infectious Disease and Laboratory Sciences](https://www.mass.gov/orgs/bureau-of-infectious-disease-and-laboratory-sciences)

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| [Office of Integrated Surveillance and Informatics Services (ISIS)](https://www.mass.gov/infectious-disease-surveillance-reporting-and-control)**Telephone**(617) 983-6801 (Business hours)**Confidential Fax**(617) 983-6813 (available 24/7)**Mailing Address** *(Stamp all envelopes "CONFIDENTIAL”)*Office of Integrated Surveillance and Informatics Services (ISIS)305 South Street, 5th floorJamaica Plain, MA 02130 |  |

**Current Summary of Reportable Diseases:** [Infectious Disease Reporting | Mass.gov](https://www.mass.gov/lists/infectious-disease-reporting-and-regulations-for-health-care-providers-and-laboratories)

**Urgent calls and infectious disease reporting** (617) 983–6800

**Infectious Disease Division** (617) 983-6550

**Laboratory Sciences Division** (617) 983–6201

**A free, comprehensive online training on Infectious Disease Case Management is available through the Local Public Health Institute (LPHI):**

[Infectious Disease Case Management/ LPHI](https://sites.bu.edu/masslocalinstitute/2014/06/23/disease-case-management/)

1. **The Guide to Surveillance and Reporting**
2. **MA Virtual Epidemiological Network ( MAVEN )**
3. **The Guide to Surveillance and Reporting**

**Reference Handbook:** **The Guide to Surveillance and Reporting**

***This is your Reportable Disease Bible!***

[Guide to Surveillance, Reporting and Control | Mass.gov](https://www.mass.gov/handbook/guide-to-surveillance-reporting-and-control)

**The Guide** is a Massachusetts-specific handbook to guide local Health Departments through surveillance and control of reportable infectious diseases. It contains basic epidemiological information as well as isolation and quarantine requirements for each reportable disease.

Most Reportables will come from MDPH, although sometimes you will get reports from other sources such as laboratories, hospitals, school nurses, or physicians. For urgent calls and infectious disease reporting call (617) 983–6800.

**Contacts for Reportable Disease-related questions:**

**Epi-of-the-Day and Epidemiologist-on-Call 617-983-6800** (available 24/7)

1. **MA Virtual Epidemiological Network ( MAVEN )**

You will be notified most often of Reportables via the **MA Virtual Epidemiological Network ( MAVEN** ). When a reportable requires immediate notification and followup, you also will receive a phone call from the epidemiologist overseeing that particular case.

**Contacts for MAVEN-related questions:**

**Office of Integrated Surveillance and Informatics Services (ISIS)**

**ISIS Help Desk (617) 983-6801** (Business hours); fax 617-983-6813

**isishelp@state.ma.us**(**do not** email names or identifying information; use the MAVEN Event ID)

For full information on how to navigate MAVEN, go to [MAVEN Online Help (maventrainingsite.com)](http://www.maventrainingsite.com/maven-help/toc.html) or use one of the contacts above. You need to apply and be trained in MAVEN before you will be allowed full access.

Log on to MAVEN: [EOHHS- Virtual Gateway](https://sso.hhs.state.ma.us/oam/server/obrareq.cgi?encquery%3Dh4pwcHRvPD%2BzC6M6J1j5LWVc4SFWZQjB9ZrXfhpp0410tAKV13iFpIEuiQGOS0nioR%2FXYZfr528cq7b87b%2BSZD195SmES8Dkf5fFRe%2B9m2JCXRoN4v5NsFuF0LpsAuW8GQeeYkdTZBPU3xD6%2B1Ufy2CJElkzGzRIP4RBfgS9LxZU41hqNgSwgAQdT00s4%2BRPgg0tM2CjKJr0hhS2A6wEmwB66azZqgA2vvWqh2w1ToY1aY6P%2FSFTjNkePdbDd1nwm0W5hDh67rOxLXwZBm3sjNisVsJF%2BTzOQ40KLHCTt6dIvHtFdD660cgiTymlD24tFBKc1vfshVUtdXCWDB%2BJ%2FSdyYAnPQZabW7IkoKCOGga0IKFXLfg1G9zZGZ2xk4sBHX%2ByBExMmqCCbpdHCeQVfEbg98aFLIhmtrIXbI2tli7jSg26uOrBxuv9rdHnPrTVKpdQ0VAd8OA1O9ZD%2B%2F7wkA%3D%3D%20agentid%3Dwebgate1%20ver%3D1%20crmethod%3D2&ECID-Context=1.6095385197746936%3BkXhglfC)

For Immediate and Routine Notifications, follow up by contacting the case, and ask the questions requested in the form. If you need to send the case a letter, there is a template in MAVEN. Include the corresponding Disease Fact Sheet and your business card in the letter. Disease Fact sheets can be obtained at: [Fact Sheets on Infectious Diseases | Mass.gov](https://www.mass.gov/fact-sheets-on-infectious-diseases)

If there is no response from the case, call again or send another letter. If unable to contact case after 3 attempts, make a note in MAVEN as *Lost to Follow Up*, and close the case.